
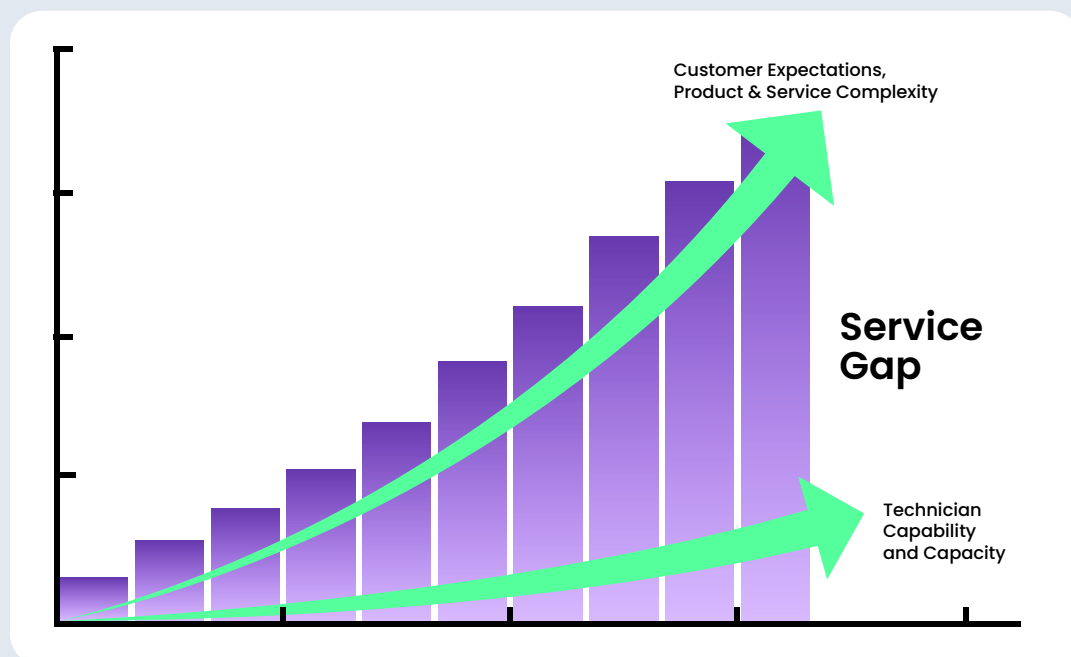


Xpert Knowledge™ uses AI to transform remote visual support into accurate, reusable multimedia knowledge.

Capture Expertise Before It's Gone

 **GE HealthCare** **LG Energy Solution**

Accelerated
Knowledge Creation

40%

Improved
First-Time-Fix-Rate

25%

Increased CSAT

Capture Knowledge

Join service leaders already using Xpert Knowledge™ to capture knowledge from the field and scale it across their global service operations.

Enable Shift-Left

Empower Tier 1 agents, customers, and field technicians to self-resolve.

Unlock Tacit Expertise

Capture unspoken know-how — before it walks out the door.

Automate Content Creation

Accelerate knowledge object creation, creating tutorials in minutes, not hours.

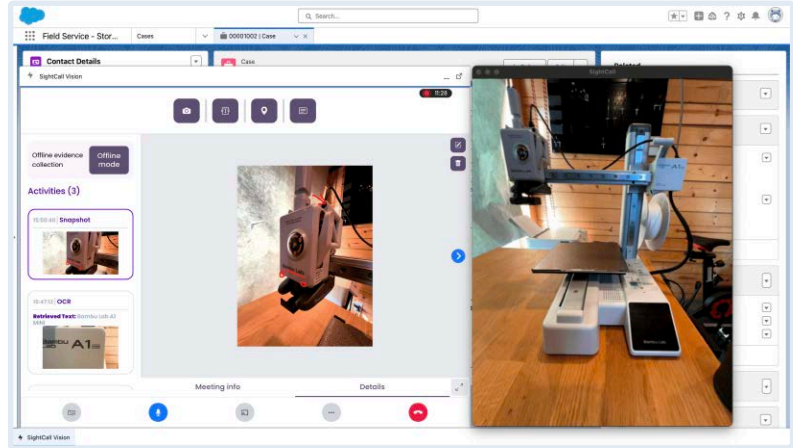
How It Works

The Expert Knowledge Journey

Step 1 Your Team Members

Auto Capture Remote Visual Support

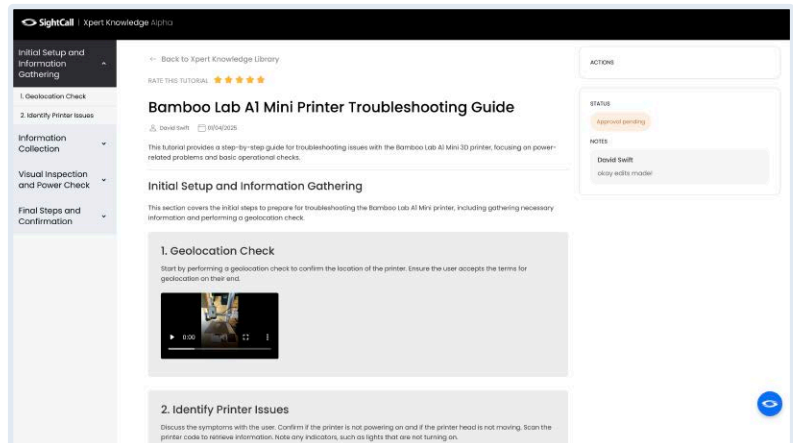
A SightCall Remote Visual Support is integrated into your business process. All images captured, video, audio transcripts, AR annotation, and metadata.



Step 2 SightCall AI

AI Tutorial Generation

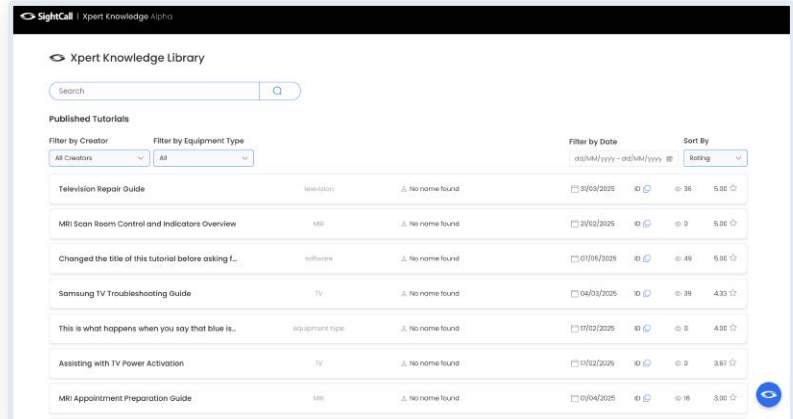
SightCall AI structures all multimodal data, auto-generates step-by-step multimedia tutorials, with images, video, AR Annotation, audio and text summaries.



Step 3 Managers & Organization

Review, Edit, and Deploy

Tutorials are populated in the Xpert Knowledge™ Library where your team reviews, tags, comments, and edits tutorials for accuracy before deploying to your employees and customers.



Book a Demo

You already have the knowledge. Turn it into your next competitive advantage.

sightcall.com/xpert-knowledge



Use Cases



Training



Co-Pilot



Self-Service