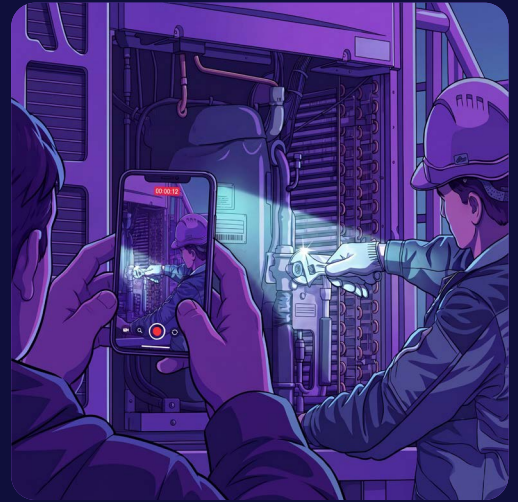




Video intelligence for enterprise service

Help service teams solve problems remotely, capture knowledge automatically, uncover insights, and continuously improve service performance.



Canon

GE HealthCare

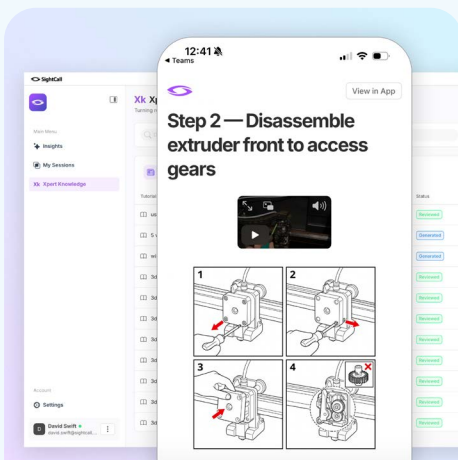
KOENIG & BAUER

PEAK
SCIENTIFIC

Tetra Pak

TOPCON

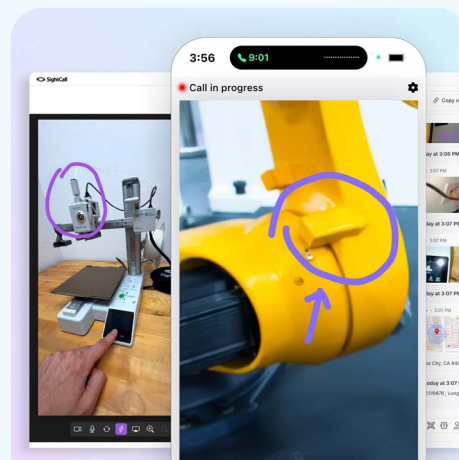
Solve. Capture. Scale.



Xpert Knowledge™

Capture and share real work

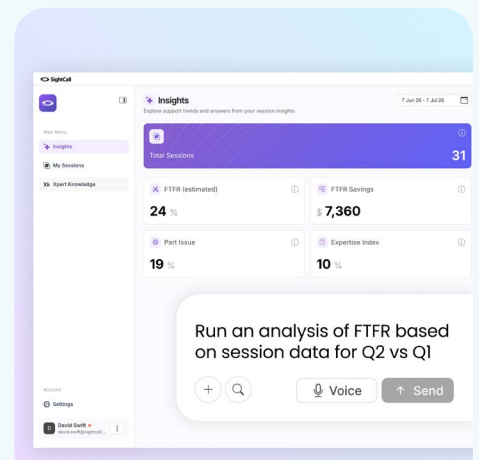
Take frontline expertise and transform it into reusable guidance for people and AI.



Remote Visual Support

Fix issues faster in real time

Connect experts, technicians, and customers with live video and visual guidance.



Insights

Get live insight on support KPIs

Identify recurring issues, knowledge gaps, and service patterns your teams can act on.

44%

fewer onsite
dispatches

50%

faster time to productivity
for service teams

30%

improvement in
first-time-fix rates

Book your video
intelligence demo

sightcall.com/demo



Capture what your best experts know.
Make it usable across every team.

Capture expertise. Build trust. Put knowledge to work everywhere.

How Xpert Knowledge™ works

1

Upload

Remote sessions, field video, and existing service content.

2

Structure

AI creates searchable, step-by-step multimedia knowledge articles.

3

Validate

Experts review and approve the knowledge your organization relies on.

4

Activate

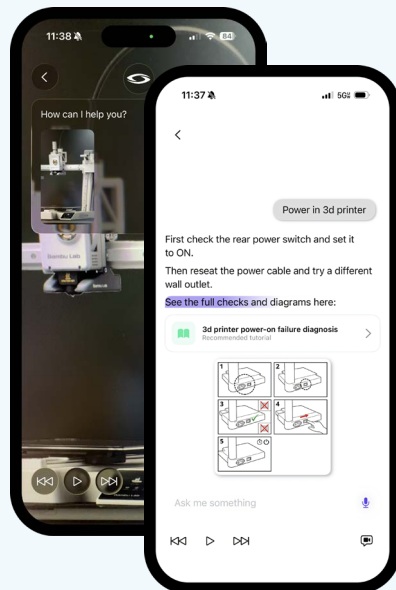
Deliver trusted expertise where work and decisions happen.

Deliver expert insights where they're needed most

SightCall Expert Mobile App

A frontline workspace to find, use, and contribute service knowledge.

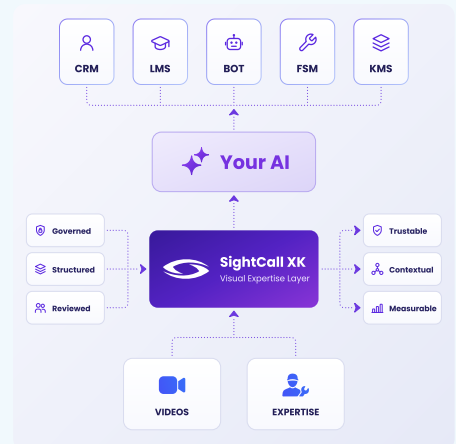
- Search tutorials
- Ask AI Expert by text, voice, or live camera
- Contribute field video
- Access reviewed knowledge offline



Integrated Activation & Sharing

Bring validated Xpert Knowledge™ into the systems and AI experiences that already support service.

- Secure sharing
- APIs and MCP
- CRM, FSM, KMS, and LMS workflows
- Compatible AI and agentic experiences



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Your knowledge base shouldn't be written.
It should be built from the work itself.